



NORTH CAROLINA
ADMINISTRATIVE OFFICE
of the COURTS

Criminal Justice Information Network

Court Information Technology Vision and Strategy

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Administrative Office of the Courts
March 2015

LAW AND JUSTICE

Where We Are Headed and How

VISION: eCourts – automation of all court processes to provide

“The right information, at the right time, right where you are.”

- Virtual courthouses
- Documents filed, retrieved, and work-flowed electronically
- Self-service for the public, better access to information
- New payment options, including credit cards and online payments
- Improved access to data and analytical capabilities



NCAOC Serves a Diverse User Base

- 533 elected officials
 - 7 Supreme Court Justices
 - 15 Court of Appeals Judges
 - 97 Superior Court Judges
 - 270 District Court Judges
 - 44 District Attorneys
 - 100 Clerks of Court
- 696 appointed officials
 - 15 Special Superior Court Judges
 - 681 Magistrates
- ~6,000 Judicial Branch employees
- 544 Courtrooms
- 33,000+ law enforcement officers



Transactions Flowing through the Court Information System

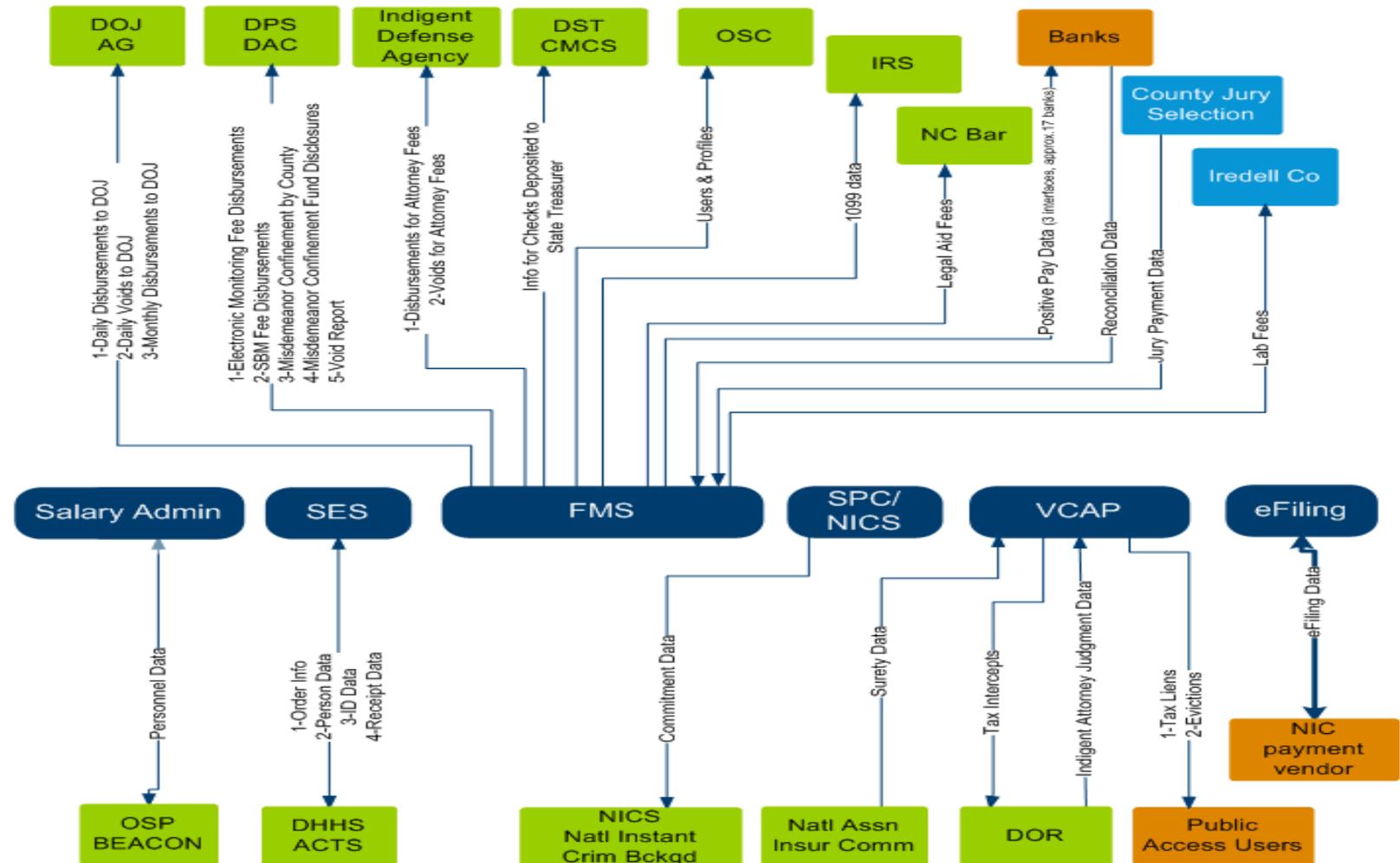
- **NCAWARE**
 - Over 10 million processes (served and unserved)
 - 1.9 million+ processes added in 2014
 - 42,000+ court and law enforcement users
 - 2,000+ processes served each day
- **Automated Criminal/Infractions System (ACIS)**
 - ~2.3 million cases filed
 - ~2.4 million case dispositions
 - >1.1 million transactions/day
 - 27,000 users
- **Criminal Court Information System – Clerk Component (CCIS-CC)**
 - ~2 million cases processed/year (2012-2013)
 - ~25,000 automatic record corrections fed to DMV systems
- **Criminal Court Information System – District Attorney (CCIS-DA)**
 - Over 7 million cases tracked
 - 1,300 users

Transactions Flowing through the Court Information System

- **Discovery Automation System (DAS)**
 - Over 500,000 documents under management
 - Over 63 million pages
 - Over 4,500 DAS users
- **eCitation®**
 - ~8 million citations processed since inception (1999)
 - 86.3% of all non-arrestable citations statewide
 - 1.5M citations created annually
 - Used by over 17,000 officers in over 400 law enforcement agencies
- **payNCticket®**
 - 584,600 citations paid; \$129.5 million collected since inception
- **Credit Card Payments**
 - 100 counties
 - About 500 transactions per day
 - Over 131,500 transactions and over \$22.4 million collected since 1/2014

Non-Criminal Court Systems Interfaces

- 1 real time interface
- 18 batch Interfaces
- 14 government agencies
- Vendors
- Private entities



Recent Accomplishments

- Criminal Court Information System – CC (CCIS-CC) 5.5
 - Rapid rollout to 100 counties – less than 6 months
 - Enhanced data collection
 - Partial legacy (green screen) system replacement

- Courthouse Credit Card System
 - Rapid rollout to 100 counties – less than 5 months
 - 500 transactions per day
 - Over 125,000 transactions and over \$21 million collected since 1/2014

- CJLEADS Real-Time Access to NCAWARE
 - Instant access to warrant information

Recent Accolades

Domestic Violence Electronic Protective Order System – Alamance



- 2014 Government Computing News award for ***Outstanding Information Technology Achievement in Government***



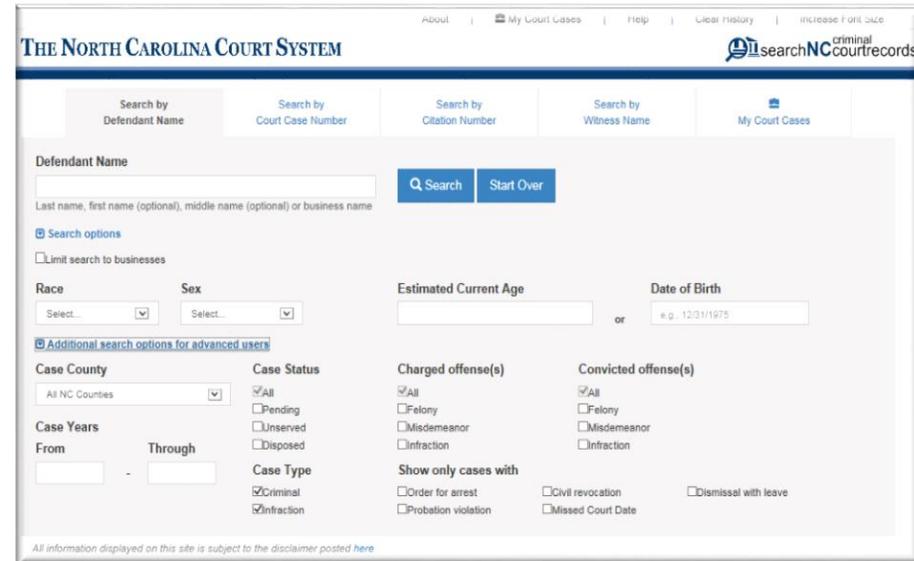
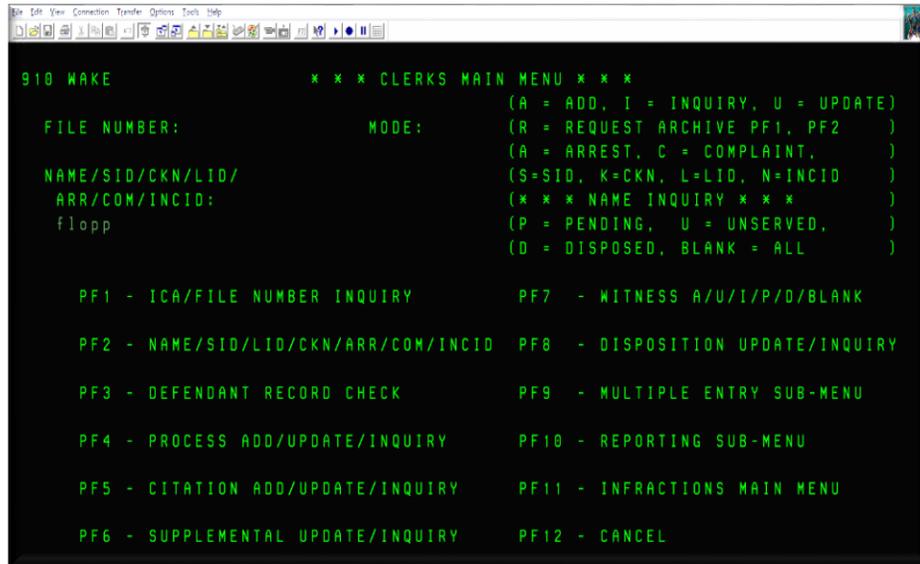
- 2014 NCSC Court Information Technology Officers Consortium award for ***Innovation in Technology***



- 2014 Government Innovation (GIGa) Award for ***technology-based innovation across governments in North Carolina***

Soon to be Completed

- Browser-Based Public Access for Criminal Records Search
 - Replacement of “green screen” lookup in courthouses
 - Parameter-driven searches
 - User-friendly screens
 - Printing or emailing of search results
 - Rollout beginning in June



Criminal Records Search

Before

DEFENDANT NAME	T	OFFENSE	CTRM	TRIAL	CT	FILE NUMBER	L
FLOPP,N MOP	* A	W/C DBT PR \$450.00	FLOPP,PHIL	001A	021414	01 13CR 013115	
FLOPP,BELL,E		W/C SIMPLE \$285.00	ADAMS,M		01 14CR 200014		
FLOPP,BELL,E		CAMPING VIOLATIONS			01 14CR 200015		
FLOPP,BELL,LEE	A	TRSPSS POSTED PROP PINE STRAW	001A	011414	01 14CR 200013		
FLOPP,BELL,LEIGH	A	LARCENY OF PINE STRAW	001A	051314	01 14CR 200018		
FLOPP,BELL,LEIGH		W/C SIMPLE \$265.00	ADAMS,M		01 14CR 200019		
FLOPP,BELLE		BARBERING W/O CERTIFICATE			01 14CR 200016		
FLOPP,BELLE		BARBERING W/O CERTIFICATE			01 14CR 200017		
FLOPP,BILL,E	@ A	FORCIBLE TRESPASS		120313	01 13CR 012815		
FLOPP,BILL,E	@ A	GO ARMED TO TERROR OF PEOPLE		120313	02 13CR 012815		
FLOPP,BILL,E	@ A	UNLAWFUL ASSEMBLY		120313	03 13CR 012815		
FLOPP,BILL,E	@ A	FORCIBLE TRESPASS		120313	51 13CRS012815		
FLOPP,BILL,E	@ A	GO ARMED TO TERROR OF PEOPLE		120313	52 13CRS012815		
FLOPP,BILL,E	@ A	UNLAWFUL ASSEMBLY		120313	53 13CRS012815		
FLOPP,BILL,LEE	A	SCREECHING TIRES	001A	011414	01 14CR 200010		

910 WAKE ICA INQUIRY 51 13CRS012815 FILM:
 PENDING R S DOB/AGE CRS FILING DATE: 012815
 WARRANT W M 04011991 DL#: 1202015 NC
 FLOPP,BILL,Y * CIT#: TRIAL DATE: 120313
 227 DEMONSTRATION WA Y CSLR: CSLRC: AM
 SMITHFIELD NC 27577 DEF ATTY: TYP: VRA:
 CHG/ARRN OFFN: M FORCIBLE TRESPASS COMMON LAW
 COMPLAINANT: PEACE,KEEP,R CPD ISSUED: 111113 SERVED: 111113
 OFFN DATE: 111113 ARRN DATE: MOTIONS DATE: DISP DATE:
 CONT. D: 00 S: 00 C: 00 NR: 00 INT?: FRM: RSONCD: GANG REL: DV CV: N
 PLEA VER MOD FINE COSTS WCC REST JUDGE PAID TO-BE-PAID
 \$ \$ \$
 CONV OFFN: CAB:
 SENT LEN: - SENT TYPE: CONS F/JGMT:
 PROB: WITHDRAWN: APPEALED TO SUPERIOR:
 AREA CD: ACCD: HWY: V LIC: TRANS TO SUPERIOR: 120313
 CDL: N CMV: N HAZ: N TRP/DIST: V ST: V TYP: APPELLATE:

After

THE NORTH CAROLINA COURT SYSTEM searchNC criminal Courtrecords

Search by Defendant Name | Search by Court Case Number | Search by Citation Number | Search by Witness Name | My Court Cases

Defendant Name: Flopp,belle
 Last name, first name (optional), middle name (optional) or business name

Search options: Search Results Defendant Name="FLOPP,BELLE"

Click on a name for more information about the case

Defendant Name	Race & Sex Date of Birth or Age Address	Court County Court Type Court Case Number	Case Status Trial Date & Session Trial Location	Primary Offense Status: Law, Severity Offense Description Disposition	Save to My Court Cases
FLOPP,BELLE	WHITE/FEMALE 04/01/1990 SMITHFIELD, NC	JOHNSTON DISTRICT COURT 14CR050178	PENDING 01/08/2014 AM ROOM 0001	ARRAIGNED G.S. 14-225(A), MISDE... FALSE REPORT TO POLICE STATION DA	+
FLOPP,BELLE	WHITE/FEMALE 04/01/1990 SMITHFIELD, NC	JOHNSTON DISTRICT COURT 14CR050177	PENDING 01/08/2014 AM ROOM 0001	ARRAIGNED G.S. 14-223, MISDEME... RESISTING PUBLIC OFFICER DA	+
FLOPP,BELLE	WHITE/FEMALE 04/01/1990 SMITHFIELD, NC	WAKE DISTRICT COURT 14CR200017	UNSERVED	ARRAIGNED G.S. 86A-1, MISDEMEA... BARBERING W/O CERTIFICATE DA	+

Case Summary for Court Case WAKE 13CR013015

Expand all | Collapse all

Case Information

Case Record Was Last Updated: 01/30/2015
 Case Status: DISPOSED
 Jurisdiction: DISTRICT COURT
 Offense Date: 12/31/2013
 Service Date: 12/31/2013
 Arresting Agency: -
 Citation Number: -

Process Type In District Court: MAGISTRATE ORDER
 Process Type In Superior Court: -
 Domestic Violence General Statute (G.S. 50B) Applies to:
 - Charged Offenses: NO
 - Offenses Convicted in District Court: NO
 - Offenses Convicted in Superior Court: NO
 Crime Victim's Rights Act (G.S. 15A-830) Applies: NO

Compliance Information

Outstanding Order for Arrest Exists: NO
 Terms of Probation Were Violated: NO
 Last Missed Court Appearance: -

Failed to Comply with Court Order within 20 days: NO
 Order to Show Cause Exists: NO

Court Session

Date: 02/14/2014 Session: AM Courtroom: -

Defendant

Name: FLOPP,BELLE
 Date of Birth/Age: 04/02/1993
 Race: WHITE
 Sex: FEMALE
 Address: 226 DEMONSTRATION WA Y SMITHFIELD, NC 27577

First Alias: FLOPP,B,ELLA
 Second Alias: -
 Driver's License Number: NC 1302015
 Commercial Driver's License: NO
 SSN: -
 Fingerprint Number: -
 NC State Bureau of Investigation Number: -

Current/Pipeline Initiatives

- Implementation of foundational technology components
 - Infrastructure Capacity Upgrades (Storage, Network, Servers, High Availability)
 - Enterprise Information Management System (EIMS) platform
 - Enterprise Data Warehouse/Analytics
- Upgrade of Court Digital Recording Technology
- eCitation/Law Enforcement Module
- eFiling/eCourts Planning
 - Civil Superior Court Filings
 - eCitations – Eliminate paper, shucks, and manual handling of citations
- eCompliance/eDismissal
 - Reduce Lines at the Courthouse
 - Improve Process Efficiency
 - Simplify Resolution of Compliance Issues

Roadmap to eCourts

	In Use						In Process		Future		
Criminal eFiling	Cite and Release Citations	LE Electronic Submission of Discovery					eCitation Module for LE Mobile		eFile Arrestable Citations	eFiling for Motions	
	Warrants, CR Summons, and OFAs	DAC Probation Violation OFAs							eFiling for Search Warrants	DV Interface to State and National Systems	
Criminal Court	Court Eventing and History	Bill of Cost Interface with Financials	Discovery Documents				New Criminal and Infraction Search	Discovery Automation for Audio/Video	Electronic Workflow and eSign	Electronic Indictment – Bills of Information	
	In Court Disposition and Creation of Judgment Forms	DA Dashboard Access to Case Information	Magistrate Video – Probable Cause				eCourts for Citations	Electronic Information Management System	EIMS Integration	Remote Testimony	
Civil and Non-Criminal	eFiling Pilot for Civil Superior and SP Foreclosure						eCourts for Civil Superior & Business Court	Digital Recording Infrastructure	Judge Workflow for eFiled Cases	eFiling for All Non-Criminal Case Types	
	eFiling Domestic Violence Pilot						eFiling in Additional Counties		Statewide DV eFiling	eFiling for Bulk filings (IVD DHHS, Foreclosures)	
eServices	payNCticket Pay Waivables	ePay for eFiling	Credit Card Payment in Courthouse	Statistical Data - Performance Measures	Information Exchange with Other Entities	Remote Interpreting	Data Warehouse, DWI Reporting	eCompliance eDismissal	Online Credit Card for Partial Pay and Probation	Data Reporting and Access for Public	
	Criminal and Civil Web Calendars	Judgment Calculator	Defense Attorney Discovery	Citation, CR Summons, Warrants, OFA for LE RMS	Telepresence Infrastructure				Pro Se eFiling		

Statewide

Pilot Site(s)

In Development

Not Started





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Questions and Comments

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