Study Progress: 10/25/2018 Body Worn Cameras and other Video Asset Storage



NC Criminal Justice Information Network



Misson: Study Best Practices for Body Worn Cameras and Agency Video Storage and Sharing

- Study, propose and provide guidance for Police Agency storage, organization, retrieval and management of Video Media Assets
 - Understand current Agency contracts, obligations, issues and costs
 - Identify better lower cost alternatives
 - Improve access and organization media assets
 - Improve security and audit access
 - Uniformly comply with CJIS Security Requirements
 - Understand agency unique requirements
 - Eliminate insecure physical media like DVD-R
- Identify uniform, more secure and cost effective solutions



Current Activities

- Study Current Agency Deployment of BWC systems
 - Business models and costs
 - Storage capacity and access requirements
 - Proprietary characteristics of the systems
 - Standardized Questionnaire
- Visiting range of agencies:
 - Range of agency sizes: medium to large
 - Planning installation
 - New installation
 - Installation at end of life
 - Experiencing vendor consolidation
- Initial agency visits completed:
 - Cary PD 8/10/2018
 - Raleigh PD 8/10/2018
 - Wake County Sheriff 8/17/2018
 - Durham PD 9/7/2018
 - Orange County Sheriff 10/5/2018
 - Guilford County Sheriff 10/19/2018
 - Greensboro PD 10/19/2018



- Study Available Vendor Cloud Video Storage Solutions
 Video file storage, access and management
 - Vendor provided
 - Agency / Government unit provided roll your own facilities
 Networking impact
 - Identify open and generic solutions already used by Law Enforcement Agencies
 - These vary widely with every agency working independently Proprietary
 - Proprietary client export
 - Open Media Export
 - Range of pricing models
 - Per officer month / metered utilization / cost plus / outright purchase / high capital acquisition cost / high ongoing cost
 - Determine and Estimate Alternative Costs
 - Proprietary cloud costs range from over \$1.13 per gigabyte per month to \$.50
 - Vendors respond to alternatives with discounting and bundling

- Identify Impact on Existing Information Assets
- New larger storage infrastructures required
- New connectivity assets required
- What's a smaller agency going to do?
- Study efficient geographic distribution of data
 - Disaster recovery and protection must embrace state-wide storm emergencies
- Consider interfaces and extensions to current BWC systems
 - Vendor acquisition and churn of products is now happening
 City and County governments sometimes provide networking
 - infrastructure
 - Vendor wireless (Cellular / FirstNet?) can accommodate many requirements at a cost
 - Home WiFi and WiFi at agency facilities can reduce expenses



- Some unexpected lessons learned
- One camera worn configuration has emerged as preferred
 - Center chest mounted camera / alternatively on shoulder
 - Molle style straps with integrated clothing sewn mounts
 - Cloth clamp mount being investigated in one agency
 - Magnetic mounts work, but cameras are prone to being detached during altercations
 - Some that grapple with officers start by trying to knock away cameras
- Integration with vehicular systems is desirable
 - Activation with lights/sirens
 - Connectivity integration through a single Cellular account
 - Recording consolidation with vehicle mounted system
- Integration with other video systems may be desirable
 - Interview recordings
 - Vehicle cameras forward / interior / rear
 - Fixed cameras in facilities



- Some unexpected lessons learned
- While political pressure motivated early adoption of body worn cameras
 - Many officers prefer later access to the facts documented on recordings
- 30 Second Pre-Recording features literally can expose officers
 - Concern that these pre-recorded segments of files cannot be redacted
 - Example: An incident occurs after just leaving a restroom
 - Manual process to deactivate cameras may leave them off
- Officers within agencies are often assigned BWC rollout projects without formal IT deployment background
 - These remarkable teams get the job done pragmatically
 - Long term planning and deployment issues are not addressed
 - Long term costs and resource shortages are affecting agencies

